



**JAMS
GLOBAL SERVICES**
Proactive ADR for
an Unpredictable
World

Local Solutions. Global Reach.®





Founded in 1979, JAMS is the world's largest private alternative dispute resolution (ADR) provider. We successfully resolve business and legal disputes by providing efficient, cost-effective and impartial ways of overcoming barriers at any stage of conflict. We handle an average of 18,000 cases annually, ranging from employment, personal injury and family law mediations to complex, multi-party, multi-million-dollar arbitrations in the United States and other jurisdictions worldwide.

Highly Skilled Panelists Available Virtually Anywhere

Our in-person, remote and hybrid hearing options allow clients access to an extensive panel of international arbitrators and mediators. The attorneys, barristers, solicitors and retired federal and state trial and appellate court judges on our panel have proven track records and wide-ranging experience working with leading global law firms and corporations as well as other arbitral bodies worldwide.

Business Acumen, Deep Subject Matter Proficiency

The JAMS panel comprises diverse knowledge across dozens of practice areas and industries. Recent additions to our comprehensive list include practice groups focused on **business disruptions** and other matters arising from the global pandemic. Our international practice areas include:

- Aviation & Aerospace
- Antitrust/Competition
- Banking
- Cybersecurity & Privacy
- Energy & Utilities
- Engineering & Construction
- Entertainment & Sports
- Environmental
- Financial Markets
- Health Care & Life Sciences
- Insurance & Reinsurance
- Intellectual Property
- Mass/Natural Disaster Relief
- Smart Contracts/Blockchain
- Telecommunications
- Trade Law



Premium Technology & Concierge-Level Client Service

As an industry leader in virtual ADR, JAMS provides premium technology and neutrals who are adept at navigating multiple online platforms. Neutrals and clients are supported by a team of **seasoned case managers and virtual ADR moderators** and enjoy 24/7 online access to case files and secure document sharing via **JAMS Access**. With multilingual neutrals and associates around the globe, JAMS can provide client assistance in the following languages:

- Bengali
- Chinese (Cantonese & Mandarin)
- Farsi
- French
- German
- Italian
- Korean
- Portuguese
- Russian
- Spanish
- Tagalog/Filipino

Learn more at jamsadr.com/global or email us at GlobalTeam@jamsadr.com.

Proactive ADR for an Unpredictable World



As clients bring more work in-house and place greater demands on external advisers, **the need for pragmatic, collaborative and cost-effective solutions from counsel is critical.** Technological disruption, increased competition and geopolitical uncertainty are driving unprecedented changes in the practice of law. The flipside of an increasingly challenging cross-border environment is greater opportunity for those firms and providers able to anticipate risks and realign their services accordingly.

ARBITRATION

- **JAMS serves as an international arbitration institution** to leading law firms and global corporations and as a provider of international arbitrators to other arbitral bodies.
- **State-of-the-art JAMS International Arbitration Centers** with flexible hearing spaces, translation booths and the latest technology are available in popular venues across the U.S.
- **JAMS arbitrators work with the rules of any major institution**, including our own. JAMS provides innovative **International Arbitration Rules**, which incorporate emergency relief procedures, summary disposition and expedited options that limit discovery. The **JAMS International Clause Workbook** offers sample ADR contract clauses that can be tailored to address a wide range of scenarios.
- **JAMS arbitration pricing is straightforward.** Filing fees range from \$1,750 to \$3,000 and administrative fees are based on time spent resolving the case, not on the value of the claim.

OTHER ADR PROCESSES

- **Facilitative or evaluative mediation** with a rigorously prepared neutral offers creative, collaborative results.
- **Early intervention** options include the use of structured negotiations, ombuds and project neutrals.
- **Neutral analysis, including evaluations and mock exercises**, allows the parties and their representatives to reassess risk and refine their strategies.
- **Special masters, referees and forensic neutrals** mediate discovery disputes and analyze digital evidence.

JAMS SOLUTIONS™ — CONFLICT MANAGEMENT & PREVENTION

- **JAMS Pathways™** offers proactive services to address conflict and create lasting, positive change, including **assessment, training, facilitated discussion** and **systems design**.
- **Early dispute resolution services** tailored to specific organizations and industries like **Higher Education** and **Health Systems** include facilitation and mediation training, hearing officers and other conflict management tools.
- **ADR Strategies for In-House Counsel** provides approaches that help **minimize legal costs, preserve critical relationships** and **keep important projects on track**.

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